



# General Terms and Conditions – De Vechtse Koeriers

Established: January 2026

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## 1. Company Details

De Vechtse Koeriers, established in Nigtevecht, The Netherlands.

Chamber of Commerce (KvK): 84698586.

VAT number: NL004004229B34.

E-mail: [info@devechtsekoeriers.nl](mailto:info@devechtsekoeriers.nl).

## 2. Applicability

These general terms and conditions apply to all quotations, assignments and agreements.

Any deviations are only valid if agreed in writing.

The client's own general terms are explicitly excluded.

## 3. Services

Courier services are provided by appointment for private and business clients.

Delivery takes place to the front door at ground level unless otherwise agreed in writing.

Removal services, installation work and structural moving activities are excluded unless explicitly agreed in writing.

## 4. Prices and Payment

All prices are exclusive of VAT unless stated otherwise.

Private customers must pay in advance unless otherwise agreed.  
Business customers must pay within 14 days after invoice date.  
In case of late payment, statutory interest and collection costs may be charged.

## **5. Trip Price and Calculator**

The online price calculator provides an indicative price only.  
No rights can be derived from this indication.  
The final price is determined based on the actual execution of the assignment.

## **6. Cancellation**

Cancellation must be communicated as soon as possible.  
If cancellation occurs shortly before the scheduled service or after departure of the driver, costs may be charged, including the full transport fee if applicable.

## **7. Liability**

Liability of De Vechtse Koeriers is limited to the invoice amount of the relevant assignment.  
No liability is accepted for indirect damage, consequential damage or loss of profit.  
This limitation does not apply in case of intent or gross negligence.

## **8. Force Majeure**

De Vechtse Koeriers is not liable for delays or damage caused by force majeure, including but not limited to extreme weather conditions, traffic situations, government measures or technical failures beyond its control.

## **9. Complaints**

Complaints must be submitted in writing within 24 hours after execution of the service.  
Failure to do so may result in forfeiture of the right to claim.

## **10. Governing Law**

All agreements are exclusively governed by Dutch law.

Disputes shall be submitted to the competent court in the district where De Vechtse Koeriers is established.